

# Partners Community Health

## 2026–2030 Strategic Plan Summary

### Reimagining the Future of Integrated Seniors and Aging Care



# 2026–2030 Strategic Plan

## At a Glance



### VISION

To honour lives and choices and deliver seamless care.



### MISSION

We are committed to building strong partnerships that put people first, a learning and leading healthcare community, and best-in-class service across the aging continuum.



### VALUES

Compassion  
Excellence  
Inclusivity  
Creativity

## Reimagining the Future of Integrated Seniors and Aging Care

### Elevate our People for the Future

Foster a culture of **continuous learning, professional growth, and team well-being** to ensure high-quality care and future readiness.



Workforce

### Deliver High-Quality Care

Enhance **care delivery, improve resident outcomes, and streamline operations** across our organization.



Operations

### Drive Connected Care for Seniors and Aging Adults in the Community

**Support seniors and aging adults** by establishing an interconnected range of services, supports, and care that enable **aging in place with dignity and choice**.



Connected Care

### Advance Academics and Research in Aging Care

Position our organization at the forefront of aging care by leveraging **innovative digital tools and technologies, promoting academic collaboration and research** and implementing innovative care models.



Learning

**STRATEGIC PRIORITIES**

### ENABLERS



Digital Transformation



Sustainable Growth



Partnerships



# STRATEGIC PRIORITIES, GOALS AND ENABLERS



## STRATEGIC PRIORITY: **Elevate our People for the Future**

### STRATEGIC GOALS:

- Support a **values-driven and engaged workplace culture** through focused efforts on wellness, recognition, diversity and inclusion
- Develop a **comprehensive learning and development program** to train leaders, formal and informal caregivers, as part of interprofessional teams
- **Attract and retain top talent** through enhanced recruitment, retention and career development



## STRATEGIC PRIORITY: **Deliver High-Quality Care**

### STRATEGIC GOALS:

- Deliver **high-quality outcomes** through clinical and care excellence by **exceeding provincially-reported benchmarks**
- **Expand models of care and specialized programs and services** to meet the diverse and holistic needs of complex seniors and aging adults
- Drive **standardized and optimized care delivery** supported by digital transformation



## STRATEGIC PRIORITY: **Drive Connected Care for Seniors and Aging Adults in the Community**

### STRATEGIC GOALS:

- Develop and operationalize an **integrated aging campus model** that connects care, wellness, and community services across current and future sites
- Integrate digital and AI-driven tools to **streamline coordinated care planning and enhance navigation** capacity for seniors and aging adults throughout the community
- **Grow and enhance program and service offerings** to meet the diverse and complex needs of adults throughout the aging continuum



## STRATEGIC PRIORITY: **Advance Academics and Research in Aging Care**

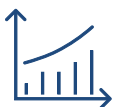
### STRATEGIC GOALS:

- Become a **recognized academic, research and innovation centre** with a focus on skills development, continuous applied learning and clinical excellence
- Be the **preferred academic partner** for interprofessional team-based care fostering broader collaborations beyond traditional placements
- Build foundation to become a learning environment to develop and support **new and enhanced models of integrated care** including digital innovation for seniors and aging adults

## ENABLERS



**Digital Transformation:** We will use technology to fundamentally change how we operate, deliver value and differentiate ourselves. Across our priorities we will enable innovation through digital technologies to streamline operations, enhance staff and resident experience and build for the future.



**Sustainable Growth:** Drive long-term enterprise value by embedding sustainability into core business operations, ensuring resilient financial performance, responsible resource use, and alignment with stakeholder expectations.



**Partnerships:** We will successfully realize our strategic objectives through a continued focus on collaborative efforts, clear communications and a commitment to shared goals such as improved person-centred outcomes and quality of life.